

Notice of Findings

Notice To: Paulina M Pachello - Director
Facility Name: Smiles 4 Miles
Owner: Paulina Pachello
Site Address: 3201 E. Pershing Blvd. Suite B
City/State/Zip: Cheyenne, WY 82001

The Department of Family Services has completed the investigation regarding alleged violation(s) of the Wyoming Child Care Rules received on 05/01/2020, and investigated by Denise J Holte

A statement of childcare allegation, CPL-45383, was provided on 05/01/2020.

The finding is listed below for each individual alleged violation of the Wyoming Child Care Licensing Rules:

1. Finding: Non-Compliant

Regulation:

Chapter 4. General Requirements

Section 9. Training

(b) Within three (3) months of staff's start date and prior to assuming responsibility for unsupervised direct care of children, all staff shall receive the approved pre-service and facility staff orientation training.

Explanation of Findings: During the visit of 5/1/2020, it was found that 2 staff were providing direct care for 11 children. Neither one had their facility orientation or their preservice orientation.

Action Required: Will need a corrective action plan on or before 5/15/2020. The compliance of having qualified staff at the center must be met by 5/4/2020. Only qualified staff may be providing care for children.

Corrective Action Plan Due Date: 05/15/2020

Corrective Action Plan Achieved Date: 05/19/2020

Compliance Due Date: 05/04/2020

Compliance Achieved Date:

Action Met Comments: Training for the two providers was completed per Paulina on 5/4/2020.

The Department requests your cooperation in ensuring compliance is met. In the absence of cooperation, the Department may take whatever steps are necessary to ensure the safety of children.

The Department's information may be shared with authorized individuals or agencies, which include, but are not limited to, the Attorney General, County Attorney, and law enforcement.

If you disagree with the Department's finding of a non-compliance violation, you may request an Administrative hearing within (10) days of your receipt of this letter (W.S. 14-4-108). Administrative hearing procedures are included in the Wyoming Department of Family Services Contested Case Hearing Rules, Chapter 2, Substitute Care and Child Care Licensing and based on the above statute. If you need a copy of the Rules, or assistance in requesting an Administrative hearing, you may contact the Department of Family Services Field Office in the county where you live.

Licenser: Denise J Holte
Address: 1510 East Pershing Blvd
City/State/Zip: Cheyenne WY 82001
Phone: 307-777-5175
Email: Denise.Holte@wyo.gov

Licenser Supervisor: Regien Hasperhoven
Address: 877 N 8th Street W, Second Floor
City/State/Zip: Riverton WY 82501
Phone: 307-857-9281
Email: Regien.Hasperhoven@wyo.gov

CC:

Paulina Pachello - Owner